

## Rules & Regulations:-

- Above rates are subject to availability.
- Cancellation charges as per company policy.
- Room categories in all packages are the base category rooms unless stated otherwise.
- Final confirmation in the proposed hotels is subject to the availability at the time of booking, else equivalent category hotel will be provided.
- Please reach the airport 2 hours before the departure of the flight, Kindly reconfirm the departure terminal and the flight schedule from the airline before leaving for the airport.
- In flight food and beverages are on chargeable basis.
- Arrival / departure transfers & sightseeing tours shall be provided as per schedule fixed by us, However this may require you to wait at the airport for short duration until all the guests arriving at that time exit the airport.
- It is mandatory for all guests to carry a valid proof of identification, including children and infant.
- In airline no seat is provided to Infant.
- Room allocation (Twin bed / Double bed) is at the discretion of the hotel. The check in and check out time of the hotel is 12 to 12 noon. Numbers of meals are always corresponding to the number of nights booked. Breakfast is not provided on the day of arrival and dinner on the last day.
- In hotels for an extra Adult / Child Rollaway bed/ mattress/ Sofa cum bed shall be provided.
- For early check in and late check out the payment is to be settled directly by the guest.
- Cost of additional services availed by the guest which are not part of our package inclusions are to be settled directly at the hotel. Hotel has the right to claim the damages incurred by any of the guest.
- There will be no refund for un-utilized services.
- The package Price is subject to change without prior notice.
- Passenger should get full briefing about the tour from GEANIS HOLIDAYS before/after the booking to avoid any confusion.
- GEANIS HOLIDAYS is not liable for personnel expenses, boating, portorage, theft, accidents etc.
- Any other terms and conditions applied as may be decided by GEANIS HOLIDAYS at any point of time.

## Terms

## Cancellation Charges

30-10 days prior to departure date

70% of the published tour cost

After 10 days/No Show

100% of the published tour cost

a) The request for name change will be treated as a fresh booking where confirmation will be subject to availability. Please note all bookings confirmed are non-transferable and will invite a cancellation charge as applicable.

b) ) **Changes and Cancellation by GEANIS HOLIDAYS prior to your departure** - The journeys are planned well in advance. We reserve the right to make changes to the programme if necessary at any point of time. We reserve the right to cancel the departure or amend the same due to certain operational reasons and conditions. Most changes made by us would be minor, but on certain occasions there could be a possibility of making a significant change. A change is defined as significant if it involves a change of destination or date of departure. In such an eventuality, we would inform you as soon as possible and provide you with the following solutions:

## 100% payment at the time of booking will be required.

- On completion of the booking and payment formalities, a confirmation tour voucher will be generated.

- You will have to pay all bank charges.
- In case of cash payment of INR 25000/- or above, the Pan Card copy of the client is required.

**Surcharges:**

The prices shown are based on known costs and airfare at the time of tour launching the tour and GEANIS HOLIDAYS does not expect to have to make any changes. In case of unforeseen increase in national or local taxation or factors beyond control, GEANIS HOLIDAYS reserves the right to impose a surcharge or revise the tour cost.

**FORCE MAJEURE :**

In these booking conditions, 'force majeure' means any event which we / the supplier of the service(s) in question / the Third Party Supplier could not, even with all due care, foresee or avoid. Such events may include disruptions/diversions of rail services, floods, and earthquakes whether actual or threatened war, riot, civil strife, actual or threatened terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather conditions, disease, fire and all similar events outside the control of the party concerned.

We cannot accept liability or pay any compensation where the performance or prompt performance of our obligations under our agreement with you is prevented or affected by, or you otherwise suffer any damage or loss as a result of, 'force majeure'.

**OUR LIABILITY TO YOU :**

GEANIS HOLIDAYS will not be responsible for any injury, illness, death, loss, damage, expense, cost or other claim of any description whatsoever which results from: 1.the act(s) and / or omission(s) of the person(s) affected or any member(s) of their party; or

2.the act(s) and / or omission(s) of a third party not connected with the provision of your arrangements and which were unforeseeable or unavoidable; or

3.Any service or facility not arranged by us as part of our contract with you; or 'force majeure' as defined above.

**CONDITIONS OF TRAVEL :**

You will have to strictly follow the tour program. There would be no refund if you fail to join the group at the commencement of the tour, or join the group later or leave the group before culmination of the tour for any reasons whatsoever. You are responsible to register with the representative of the Company at the appointed date, place and time and you would be treated as a no-show if you fail to do so. Under no circumstances would any refund be given for any unutilized services. You shall not behave in a manner which may cause distress or annoyance to other co-travellers or which may create the risk of danger or damage to property of the Company, co-travellers or others. In this event, you may be asked to leave the tour immediately. The Company shall be under no liability to any such person.