

**Note:**

- We are not holding any seat as of now.
- Check In and Check Out time in hotels is 12 noon. Although we take due care that checkin is provided early and late check out is permitted, under unavoidable circumstances, check in/checkout may have to be maintained as per Hotel Policy.
- GEANIS HOLIDAYS reserves the right to cancel the Tour Programme at any point of time arising out of various exigencies beyond its control. In such an event, maximum liability of GEANIS HOLIDAYS shall be limited to the Package Amount paid by the guest.
- The package price is as on date of booking. However, in case of increase in input costs such as railway fare or any other expenses beyond the control of GEANIS HOLIDAYS, the guests are liable to pay the additional amount before commencement of journey.
- GEANIS HOLIDAYS reserves the right to change the itinerary due to unavoidable circumstances, including but not limited to, bad weather, train delays/cancellations etc. Under such circumstances, GEANIS HOLIDAYS shall make best alternative arrangements guest are liable to pay any additional costs for making such arrangements.
- GEANIS HOLIDAYS doesn't guarantee Darshan at the shrine.
- Seat allocation in trains is done in a random manner and GEANIS HOLIDAYS shall not entertain requests for any preferential seat allocation.
- It is mandatory to carry the identity proof provided by the client at the time of booking .The other passangers travelling need to carry a valid photo id card during the package tour. The valid Photo ID Card are Aadhaar, Voter id card, Passport, Driving Licence, PAN Card, Credit Cards with Photo, Cards issued by Central/State Government and Student ID cards with photo issued by School/College for their students.

## **Cancellation Policy:**

For cancellation of your ticket, please log in to your account, select the Tour Confirmation Number of the ticket you wish to cancel and cancel your ticket from your booked history on line. Cancellation of your Ticket is possible only on the website [www.Geanis Holidaystourism.com](http://www.Geanis Holidaystourism.com), and is not possible on PRS Counters.

If the user wishes to cancel his ticket, cancellation rules for Land (Holiday) and Rail Tour Packages as under:

<b>S No.</b>	<b>Condition</b>	<b>Cancellation charge</b>
1.	Up to 15 days (excluding departure date)	500/- per passenger
2.	Up to 8-14 days (excluding departure date)	25% of the package cost
3.	Up to 4-7 days (excluding departure date)	50% of the package cost
4.	Less than 4 days	100% of the package cost

### **Note :-**

1. In case of partial cancellation please note that occupancy conversion charges will be applicable.
2. In case of cancellation of Counter bookings, copy of pan card of the guest in whose name refund is claimed shall be required.

Looking forward to your positive reply with booking confirmations and for more details / clarifications please feel free to get in touch with us.